



WHITEWATER VALLEY REMC

# POWERLINES

A MONTHLY PUBLICATION FOR THE MEMBERS OF WHITEWATER VALLEY REMC



This solar array, located off I-70 near New Castle, will be one of 10 solar arrays helping to power the My Solar program offered by WWVREMC.

## COMMENTS FROM YOUR CEO

### My Solar Program Ready to Shine for WWVREMC Members



MARY JO THOMAS  
CEO

**You asked for it, we researched it, and we are now offering it: solar energy for your home without the hassle of ownership or maintenance!**

WWVREMC heard your request for more renewable energy. We understand that in our region, it may be hard for some of our members to do this on their own. Trees, permits, financing and roof issues may have been road blocks in the past. But not anymore.

WWVREMC is excited to offer a community

solar program called My Solar. This program allows any member to use solar energy at their home or business without installing or maintaining a private solar project. Member participants are able to share in the output from one of 10 solar arrays already located around southern Indiana. The power generated at the solar arrays is transported from the arrays, through the poles and wires WWVREMC has already built and maintains. Nothing new needs to be attached. You're set!

The My Solar program offers members the opportunity to purchase one share of the community solar project. One share is equivalent to the energy from one solar

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## WHAT'S NEW IN JULY



**PAGE 2** Whitewater Valley REMC's Operation Round Up® Grants to Local Organizations; July Bill Credit Winners; Outages by Cause for April 2018; Director Candidate Applications Available on the Web

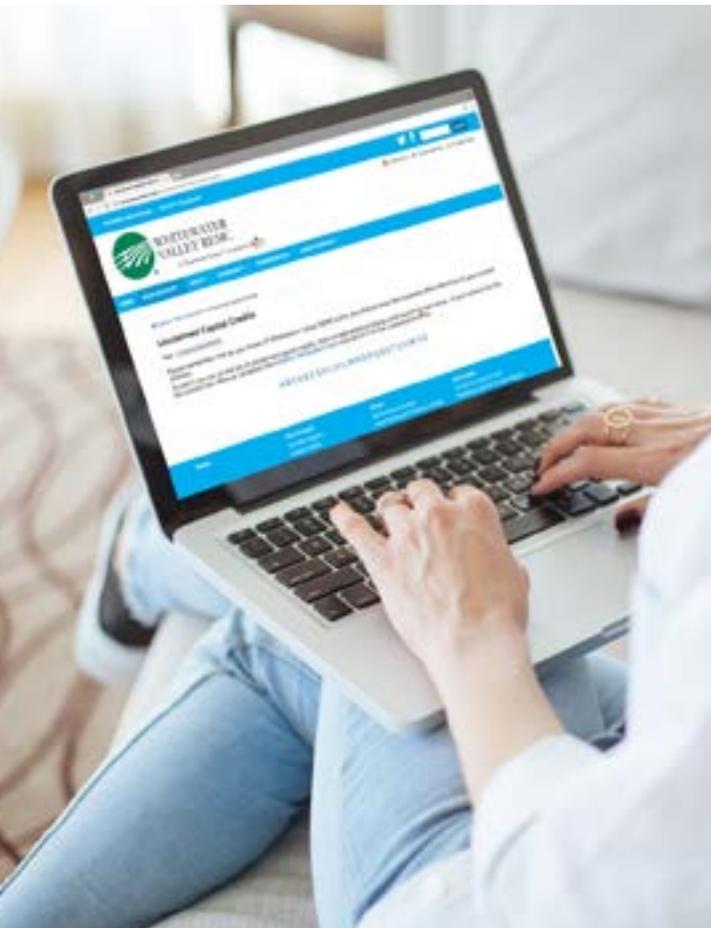


**PAGE 3** Updated Unclaimed Capital Credits List on the Web; Upgrade of Advanced Meter Infrastructure (AMI) Continues



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## UPDATED UNCLAIMED CAPITAL CREDITS LIST ON THE WEB

**WWVREMC has updated our unclaimed capital credits list. We update the list every year to reflect the unclaimed amounts from the most recent general retirement (specifically, December 1, 2017).**

The cooperative is aware that some of the former members listed may be deceased. However, surviving family members who are eligible can claim an estate retirement refund of the capital credits associated with the account in the name of the deceased member. Due to federal privacy regulations, the cooperative can only provide account information to the member, surviving spouse or a legally-documented fiduciary (executor or trustee). If this is the case, please contact the cooperative's office for information on how to submit the claim.

To search the unclaimed capital credits list go to [www.wwvremc.com/content/unclaimed-capital-credits](http://www.wwvremc.com/content/unclaimed-capital-credits). Please remember that as you move off WWVREMC's line, you should keep the business office informed of your current address.

## UPGRADE OF ADVANCED METER INFRASTRUCTURE (AMI) CONTINUES

The cooperative completed Phase I of its AMI upgrade in May. Approximately 5,800 meters have been changed. Work began on Phase II in June and 1,000 meters have been changed out so far. The upgrade is necessary to stay up to date with technology. This is the first major upgrade to the cooperative's AMI system since it was deployed nine years ago. Meter installations are being handled by WWVREMC employees.

Members do not need to be present for the meter upgrade, but REMC personnel will need unobstructed access to the meter(s). A brief power outage will occur during the installation.



### Here is what you can expect with the upgrade:

- *Our phone notification system will call members who are located within the area where WWVREMC employees will be working that week.*
- *Your power will be out for a few minutes during the installation.*
- *Afterward, you will need to reset digital clocks and other electronic devices.*
- *If installation is not possible due to a locked gate or other obstruction to the meter, contact the office to make arrangements for installation.*



## FIND THE HIDDEN ACCOUNT NUMBER

### No June Winner!

There was no winner for the month of June. Be sure to keep reading your *Powerlines* each month – the next hidden account number could be yours!

**Winners receive a \$25 bill credit!**

### JULY DUE DATES

During July, the due dates for payment of your electric bills are **July 19** and **26**. *Remember, we recommend that you allow five business days for the mail to reach the payment processing center. That way, you'll never run the risk of being late.*

### PAYMENT OPTIONS

#### US Mail

Whitewater Valley REMC,  
P.O. Box 3199, Martinsville, IN 46151-3168

#### SmartHub

Log-on at [www.wvvremc.com](http://www.wvvremc.com)

#### Pay-by-Phone

Call 844-827-4759. Set up your PIN. Follow prompts.

#### Liberty Office

In person or in the drop box.

#### Automatic Withdrawal

Simply request a form and submit it to our office.

#### FCN or Franklin County National Bank

In person or in the drop box. *(Bring payment stub.)*

#### First Merchants Bank (Richmond Location)

In person or in the drop box. *(Bring payment stub.)*

**FOR MORE INFORMATION ABOUT PAYMENT OPTIONS, PLEASE CALL US:**

**765-458-5171 or 1-800-529-5557**

## COMMENTS FROM YOUR CEO continued from page 1

panel. The size of the panels varies between the 10 solar sites. In one year, one share will produce ~450 – 500 kWh. Each participant is limited to 12 panels. WVVREMC participants will have the option of either paying a fixed monthly rate or an upfront payment for participation in My Solar. Detailed information on the two options can be found on our website at [www.wvvremc.com](http://www.wvvremc.com).

The My Solar program will work for any property; home or business. Now you can support renewable energy without the hassle of ownership. WVVREMC is excited to offer this great opportunity that allows you to decide where your energy comes from. I'm sure you will have many questions. Please check out our website at [www.wvvremc.com](http://www.wvvremc.com) for more information or reach out to us at the office at 800-529-5557. We are excited to talk to you about My Solar!

## Energy Efficiency Tip of the Month



Here's a cool tip for your fridge! Cover liquids and wrap foods stored in your refrigerator. Uncovered foods release moisture, causing the compressor to work harder.

*Source: energy.gov*

## HELPFUL INFORMATION

### Liberty Office Hours

7:30 a.m. to 4:30 p.m. *Monday through Friday*

**CLOSED SATURDAYS, SUNDAYS AND HOLIDAYS.**

### To Report an Outage or Emergency

Call 1-800-776-0493

24 hours a day, 7 days a week

### BE READY TO PROVIDE THE FOLLOWING INFORMATION:

- The name and account number under which your electric service is listed
- Map location number
- Your phone number - needed to call back or confirm power restoration
- The type of problem you are experiencing - flickering lights, complete power outage, etc.

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